



Terms and Conditions of the 2017 Better Business Awards

1. The Better Business Awards “Awards” are produced by the Better Business Partnership “BBP” a joint initiative of Ku-ring-gai, North Sydney and Willoughby City Councils “Partner Councils”;
2. The BBP program is hosted by Willoughby City Council the “Host Council” and therefore the program and Awards are governed by the policies and procedures of the Host Council;
3. To be eligible for the Better Business Awards you must be:
 - a. a business who operates within the Local Government Areas (LGAs) of the Partner Councils; and
 - b. be a registered member business of the BBP program who has received accreditation for the financial year 2016/17 before the short listing closing date for the 2017 Awards.
4. The closing date for shortlisting for the 2017 Better Business Awards will be Thursday 18 May 2017.
5. Finalists in all categories of the Better Business Awards with the exception of the People’s Choice Award are determined by the ranking of businesses based on the scores determined by the BBP Accreditation System for the 2016/17 accreditation period. However a business will not be considered as a finalist for the following reason:
 - a. the business has been a winner of that award category in the inaugural or 2013 or 2015 Better Business Awards;
 - b. the business has an outstanding compliance issue with the Partner Council(s) or the NSW State Government; and
 - c. any other reason which may bring the Awards into disrepute or damage the credibility or reputation of the BBP program or that of the Partner Councils.
6. The decision on the businesses named as finalists, runners up and winners in the Better Business Awards program are final and BBP, the Host Council and the Partner Councils will not enter into correspondence regarding the outcome of the Awards.